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**Terms and Conditions of Sale**

**Minimum order and Pricing:**

- Minimum order of fifty (\$50) dollars is required.

**Order Acceptance:**

- All orders are subject to approval and acceptance by TW & Company, Inc. All orders, products, goods remain property of TW & Company, Inc. until payments are paid in full for any goods and services rendered.

**Product inspections:**

- Inspections of all items goods sold by TW & Company, Inc. are the sole responsibilities of the customer. Any errors or mistakes must be addressed within three (3) business days from the day of receiving. TW & Company, Inc. is not responsible for missing items after the inspection period expired regardless of errors.
- Customer must report any invoice errors, mistakes, and shortages to TW & Company, Inc within three business (3) days from the date of receiving.

**Product Warranties:**

- All TW products are covered by a fifteen (15) days limited warranty. TW only accepts products due to manufacturer defects!Any products damaged through: misuse, abuse, improper installation, alternation, shipping, or repair will not be accepted.

**Refused Shipments/ Damages / Estimated Claim processing turn-around time:**

- All claims for incorrect shipment must be received within seven (7) days from the date of invoice. "Freight damage" claims should be file directly with TW & Company, Inc, we will in due diligence tries to submit damage claims to the shipping carrier. Documentations, and photo are required to prove any or all damage claim and request customers to supply such documents. Due to the slow processing efforts of the shipping carrier, please allow fifteen (15) to twenty (20) business days to process these types of claims.
- If the recipients refuses, reject, reschedule, and failure to pick up the packages for any reasons, TW & Company, Inc will impose and entitled a 25% restocking fee unto but not limited to the invoice amount, freight charges and/or any fees incurred during the collection process.

**Shipping Charges:**

- TW & Company, Inc. will make every effort to ship all order within twenty-four (24) to forty-eight (48) hours upon confirmation of orders and payments. TW & Company, Inc is not responsible for any order delays.

**Payment Acceptance:**

- Acceptable payments for COD (Cash on Delivery) accounts are: Cashier Check, Money Order, and Company Check.
- Net Term/ Post-dated accounts must submit a credit card authorization form as back-up payments. TW & Company, Inc reserves all right to charge any Past Due Payments and/ or Stop-Payment Checks unto the credit card on file.
- Any returned check to TW & Company, Inc. for N.S.F "None Sufficient Funds" or "Stop-payment" checks may jeopardize customer's privileges to pay on credit. A Twenty-five (\$25) Dollars service charge will be applied to all N.S.F checks and "Stop Payment" checks.

By under signing, I have read, understood, and comply with the above terms and conditions.

\_\_\_\_\_  
Company Name: (print)

\_\_\_\_\_  
Phone Number:

\_\_\_\_\_  
Name: (Print)

\_\_\_\_\_  
Title:

\_\_\_\_\_  
Signature:

\_\_\_\_\_  
Date:

If purchase is subject to resale, Please complete and enclose and Blanket Resale Certificate with the Credit Application Form. Customers without this Resale Certificate will be charged with the appropriate sales tax as required by law. Note: PLEASE ATTACH A COPY OF YOUR BUSINESS RESELLER PERMIT WHEN SUBMITTING YOUR APPLICATION.

**BLANKET RESALE CERTIFICATE**

The undersigned hereby certifies that all materials, goods or services purchased by the undersigned from TW & Company, Inc after the date of this certificate are purchased for the following purpose:

- Resale as tangible personal property in this present form or as component part of tangible property.
  
- To be incorporated as component part of tangible personal property upon which taxable services will be performed or will be actually transferred to the purchaser of the service in conjunction with the performance of the service.
  
- Others. Please specify.

This certificate shall be considered a part of each order which we shall hereinafter place with TW & Company, Inc, provided such order contains our name, address and resale Certificate Number. This certificate will be in full force until revoked in writing.

Company Name: \_\_\_\_\_ Phone#: \_\_\_\_\_

Address: \_\_\_\_\_

Resale/ Seller's Permit#: \_\_\_\_\_

State Issued: \_\_\_\_\_

Authorization Signature: \_\_\_\_\_ Date: \_\_\_\_\_